

TALES FROM THE BBB



There are a million sad stories in the files of the Houston chapter of the Better Business Bureau. Well, maybe not a million, but there are quite a

few. And some of them offer religious and moral parables for our time. Like the Houston company known as Gospel Music Store Online.

Dear Lord, hear my plea

What would Jesus do?

Comment

“The drunkard and the glutton shall come to poverty; and drowsiness shall clothe a man with rags”

Proverbs 23:20-21

A Georgia man orders the cassettes “Too Fat to Get to Heaven” and “Use It or Lose It” in January 2006; despite numerous calls, he receives nothing.

Jesus wouldn’t talk to the *Houston Press*, apparently. Or reply to the BBB in English: “We just received your complaint letter,” a company manager wrote in March, “[and] we apologize that the timeliness.”

Eventually, the guy got his cassettes. Hopefully he lost a lot of weight and is banging chicks nonstop.

“But I, as a deaf man, heard not; and I was as a dumb man that openeth not his mouth” *Psalms 38:13*

A Michigan woman ordered a CD, didn’t get it. “It is almost impossible to speak with someone about my order, no one wants to handle the situation, everyone wants to refer me to e-mails however no one is responding to my e-mails.”

The company’s manager, Tim Jacquet, speaketh not to the *Press* or the BBB.

“Silence is golden”? Isn’t that in the Bible? Well, actually not.

“We glory in tribulations also, knowing that tribulation worketh patience, and patience, experience; and experience, hope”

Romans 5:3-4

Another Georgia man resorted to an all-caps e-mail to the company: “I HAVE NOT RECEIVED THE CD I ORDERED YET. THIS IS THE FORTH TIME I HAVE CONTACTED YOU WITH NO RETURN CALL.” He gets an e-mail saying, “I’ll have someone to call you later today,” but no one does.

The BBB got the man his CD.

“You are truly incredible,” he writes them...ignoring that whole “no false gods before me” stuff.

“Who Let the Dogs Out?”

One-Hit Wonders 23:5

A Connecticut woman orders a cassette of the sermon “Watch The Dogs,” doesn’t get it.

Jacquet wrote the BBB the item was never shipped nor the woman charged.

He then gave the BBB his own version of the Tower of Babel: “Additionally, I need any complaint to come via regular mail via my email so they can be responded to in a timely manner to the physical address.”